Tests to assess whether or not there are problems with the balance structures of the inner ear are offered at several locations in BC. Test results may be communicated to you at the time of testing or through your doctor.

A referral from a specialist doctor is required to book an appointment. Unfortunately, the wait lists are very long. Some of the testing centres have an urgent or expedited testing policy; whether this is your case or not will be determined by your referring physician at the time of your consult. You may also be able to get an earlier appointment if you can be available on short notice and ask to be put on a cancellation list.

Vancouver
Referral centres for patients from across the Lower Mainland and western Canada. Both offer advanced vestibular function testing, diagnostic, and management services for patients with complex balance disorders.

St. Paul’s Rotary Hearing Clinic
St. Paul’s Hospital, Providence Building, Level 2
1081 Burrard Street, Vancouver
Phone: 604-806-8540

Vancouver Hospital Neuro-otology Unit
Gordon & Leslie Diamond Health Care Centre
Vancouver General Hospital
4th Floor - 2775 Laurel Street, Vancouver
Phone: 604-875-4005

Fraser Valley
Both hospitals provide diagnostic hearing and vestibular evaluations.

Audiology Department
Abbotsford Regional Hospital and Cancer Centre
32900 Marshall Road, Abbotsford
Phone: 604-585-5674

Audiology Department
Surrey Memorial Hospital
13750 96 Avenue, Surrey
Phone: 604-585-5674

Interior
Provides basic diagnostic vestibular evaluations.

Neurodiagnostics Department
Kelowna General Hospital
2268 Pandosy Street, Kelowna
Phone: 250-862-4334

Vancouver Island
Provides basic diagnostic vestibular evaluations.

Electrodiagnostic Services (EDS) – Neurology
Royal Jubilee Hospital
1952 Bay Street, Victoria
Phone: 250-370-8247

Private testing options
A few private facilities in BC offer formal vestibular testing. To find them, use our online Directory of Health Professionals – limit your search to audiologists.

Handout updated October 2019

This handout is intended as a general introduction to the topic. As each person is affected differently, speak with your health care professional for individual advice. Copyright © BC Balance and Dizziness. Individuals may print a copy for their own use. Professional members of BC Balance and Dizziness may distribute copies for their own clients. Written permission is required from BC Balance and Dizziness for all other uses.

Contact BC Balance and Dizziness:
325-5525 West Boulevard
Vancouver, BC V6M 3W6
info@balanceanddizziness.org
www.balanceanddizziness.org
Lower Mainland: 604-878-8383
Toll free: 1-866-780-2233